

MANUALE SISTEMA GESTIONE QUALITA'

Informazione documentata

ID MSGQ C5 A4

Quality Policy

ROSVAL S.r.l.'s primary objective is to implement a quality management system that ensures compliance of both product and service, delivered in accordance to the Customer's needs and to the applicable binding requirements; In this respect, its quality management system is able to improve continuously.

ROSVAL S.r.l.'s quality management system

- refers to:
- design and development activities (production process), production, pre and post sales assistance of o automotive and non-automotive products:
 - screws
 - fasteners specially designed
 - screws in different strength classes (excluding products containing software)
- production site in which the products are manufactured
- the established organizational processes (as well as outsourced processes' parts)
- · support functions, located at production site
- does not refer to:
 - carrying out activities regarding design and development of both products and services
 - carrying out activities regarding design and development of both products and services

The implementation of Rosval S.r.l.'s quality management system takes into consideration:

- the contractual strength of its customers and suppliers
- the structure of its competitive environment
 - o Threats and opportunities coming from the outside
 - o Competition analysis
 - potential competitors coming into its reference market
 - producers of possible substitutes for the products
- its strengths and weaknesses
- its critical success factors
- the interests of its stakeholders
 - o their needs and expectations, along with the corresponding methods of fulfilment
- the nature of risks and opportunities encountered
- both strategy and goals established by ROSVAL S.r.l.'s Senior Management

This quality policy, established by ROSVAL S.r.l.'s Senior Management, is applied to all of its organization.

Nibionno, January 2017

The Top Management